

we are JVS

helping people work their way
through life

**the need is
great**

**and our
commitment
even greater**

Founded in 1884 as a resource for Eastern European immigrants, Jewish Vocational Service (JVS) is a dynamic agency delivering a nonsectarian selection of exemplary services: entrepreneurial, job development, job placement, case management, rehabilitation, customized training and career counseling.

our commitment

is reflected in the work we do – employment and training services customized for youth and seniors, people with disabilities, high level executives, as well as job seekers from entry level to advanced, and those who are new to Chicago.

EMPLOYMENT

Counseling & Placement Services

Skills evaluation, interest inventories, work histories and personal accomplishments help form the basis for career service activities and coaching designed for career exploration and future employment. JVS reaches entry level to professional job seekers of all ages and demographics.

Senior Services

Low income seniors gain valuable marketable skills by working in subsidized employment at local nonprofit agencies. Seniors explore their career goals while providing an essential benefit to community-based organizations.

Adult Services

Career counseling and guidance, resume review, mock interviewing, supported employment, job coaching and retention services provide the foundation for JVS adult services.

Youth Services

Volunteer experiences to gain exposure to the world of work, job coaching for youth with disabilities, mentoring, internships, subsidized summer employment, and scholarship assistance help at-risk youth find relevant career pathways.

Community Based Services

While working at a state or federal office site, participants receive on-the-job skills training in copy operations, mailroom, warehousing or janitorial services.

Employer Services

Working with area employers to assess their workforce needs and ideal candidate qualifications is the work of the JVS Employer Services Team. Matching appropriate pre-screened job seekers to open positions makes JVS job placement activities unique.

TRAINING

Entrepreneurship @ The Duman Center

Business education, one-on-one counseling, technical assistance and micro-loans are provided to clients seeking to start or expand their small businesses.

English as a Second Language

Refugees and immigrants traditionally have sought language acquisition and workplace acculturation from JVS. Students learn vocational English in preparation for employment and civic participation.

Digital Literacy

JVS Community Technology Centers and Digital Inclusion Program provide access to computer skills training for those with no computer skills to those seeking higher level technology certifications.

Healthcare

Homemaker Health Aides, Pharmacy Aides and Healthcare ESL are all bridge training programs geared to prepare today's job seekers for entry level careers in one of the fastest growing industries in the United States. The potential for advancement begins here.

Extralearning

Tutoring, mentoring, peer leadership, and career guidance are the components of a holistic approach to remediation for JVS at-risk youth. One-on-one and group activities lend structure to the achievement of defined vocational and educational goals and objectives.

Job Readiness Training

The foundation of successful long-term employment lies in exposure to a customized job search curriculum. JVS clients learn the skills required to meet employer expectations as they begin their job seeking campaigns.

A Message to the Community



Dear Friends and Supporters,

To paraphrase the famous 12th century philosopher, Maimonides, the greatest level of charity, above which there is no greater, is to support someone by offering a loan, entering into a partnership, or finding employment, in order to strengthen his hand until he is no longer dependent upon others. This certainly captures the essence of Jewish Vocational Service, whether helping people through microenterprise loans, skills training, job counseling or placement services. At no time in recent memory has the need been greater. The recession and its jobless recovery have impacted so many. At the same time,

our state's financial situation has reduced programs. The result is that more people than ever in recent history need JVS services.

JVS has come through the current economic crisis stronger, more innovative, financially secure and able to provide critically important services to those in need. The proof is in the results of our 2009-2010 fiscal year. We transitioned to more diversified funding sources, adding \$2.4M in new or expanded programs, allowing us to critically impact the lives of more than 11,000 individuals. We strengthened our reputation in core service areas. Our employment services focused on at-risk youth, community-based services, counseling and placement and other adult services. Our skills training services increasingly focused on digital literacy, healthcare and business creation.

The journey has been challenging. At the end of this fiscal year, we withdrew from providing state-supported mental health services. Although we are saddened by the change, we take comfort knowing that all of our clients who sought ongoing support found their needs met by collegial organizations.

The list of positive outcomes includes these key highlights:

- . Over 5,000 individuals received assistance from our experienced team of career development counselors, a 60% increase from the previous year.
- . JVS was awarded a contract in Kane County to provide services to at-risk youth with disabilities, expanding our geographic footprint in youth services.

- . At least ninety returning citizens are participating in a pilot small business education program under the auspices of the Duman Microenterprise Center and Loan Fund and funded by the City of Chicago.
- . A Pharmacy Aide bridge training program will launch this fall to provide entry level job seekers with the skills necessary to begin a healthcare career path.
- . Digital literacy training was provided to more than 800 people at our Community Technology Centers in Skokie and Rogers Park. We will open another new center in the Loop this coming year.

None of this was possible without a team where the right people are in the right positions. Leadership development is, and will remain, a critical priority. Meanwhile, our Board continues to work with staff to evolve our strategic plan. Without the support of talented staff, volunteers, and Board members, the growth we are achieving would not be possible.

Our future looks bright. For the first time in a long while, we need to plan for growth. We thank you, our stakeholders, for your recognition of both the quality of our efforts and the magnitude of the need. Your continued support of our work, through donations or through facilitating new opportunities, remains paramount. It is comforting to know that, until we live in a world where services such as ours are not necessary, JVS is here to help.

Paul L. Epner
President

Gail Luxenberg Gruen
Executive Director

*"You get up with purpose. You have someplace to be,
something to do. Life is good."*



Long before a precarious economy and before thousands saw lifetime careers fall apart, we have been here—with counseling, training and employment to help all people realize their full potential.

The need is great – our commitment even greater.

(photo, left) JVS not only trains, it also monitors the success of its clients. Participants begin to realize a career with long-term possibilities in a variety of office situations and feel good about their ability to work and contribute to an organization in a meaningful capacity.

JVS sees past the disability to the person inside. JVS' history as a highly respected service provider, partner and committed and respected advocate for people with disabilities is extraordinary. Community Based Services at JVS provides employment and a wide range of skills training for individuals with disabilities who want to realize a career in a copy room, mailroom, warehouse, or in janitorial services. During training, participants begin to receive paychecks, so they can start to become more independent. Currently, JVS Community Based Services is successfully satisfying state and federal contractual agreements supplying janitorial services for over 2M square feet of facility space, helping people with disabilities outperform at every level.

(photos, below) Learning computer skills with the encouragement of their JVS tutors, students are equipped to move into viable jobs that require technical knowledge. They indeed are able to cross the digital divide.

JVS is helping its clients cross the digital divide. It is widely recognized that computer access and technology training are essential to career growth, bridging skill gaps and affording advancement to sustainable employment. 30% of the more than 11,000 clients served each year by JVS lack basic computer skills. The training we provide positions them for higher levels of achievement and increases their possibilities for employment.



"When someone's really there for you, everything is easier."



Frightened. Alone. Hopeless. So many young people with barriers to success. So many opportunities to do what we do.

The need is great – our commitment even greater.

(photo, left) A wide array of services combined with continuous counselor support goes far beyond just obtaining employment. JVS and the young men and women it works with form long time partnerships and relationships of trust. This extends to help with college applications, scholarship and financial issues.

Last year, JVS served over 325 at-risk young clients aged 14 to 21. Our goal: to help them achieve their vocational and educational expectations that, with our help, match their skills, increase their self esteem, their social skills, their academic competence, and their relationships with supervisors and mentors.

During the summer, JVS places hundreds of at-risk youth in meaningful work experiences. In 2010, as the result of a unique collaboration with area schools and community-based organizations, JVS impacted the lives of more than 150 youth throughout northern Cook County by helping them find summer employment. More than 50 youth transitioned to full time employment at the end of the summer and continue to follow their career aspirations.

The wide array of available JVS services, combined with continuous counselor support, goes far beyond just obtaining employment. Youth and counselors form trusted partnerships that facilitate opportunities for career advancement and lifelong success.

(photo, right) Whether dusting books or restocking library shelves, working janitorial duties or helping with the copy room, JVS provides at-risk youth with the chance to use a summer job as a possible stepping stone to full time employment.



In an economically challenging marketplace where the underemployment/unemployment rate for senior executives exceeds that of the general population, JVS provides solutions.

The need is great – our commitment even greater.

From executives and middle-managers to entrepreneurs, from women returning to the workplace to young professionals and those new to our country, JVS opens the door to opportunities that might never otherwise be found. With career counseling, career coaching, and training for computer skills, JVS is here to help.

The Jewish Employment Network, JEN, has become a huge factor in the success of upper level job seekers who experience down sizing, corporate mergers, forced early retirement and more.

A new online job posting board, ParnossahWorksChicago.org. (Parnossah means Livelihood in Hebrew), is becoming a widely used tool for those seeking employment. Counselors help with resume writing and interview skills, providing one-on-one sessions to help identify career skills and goals.

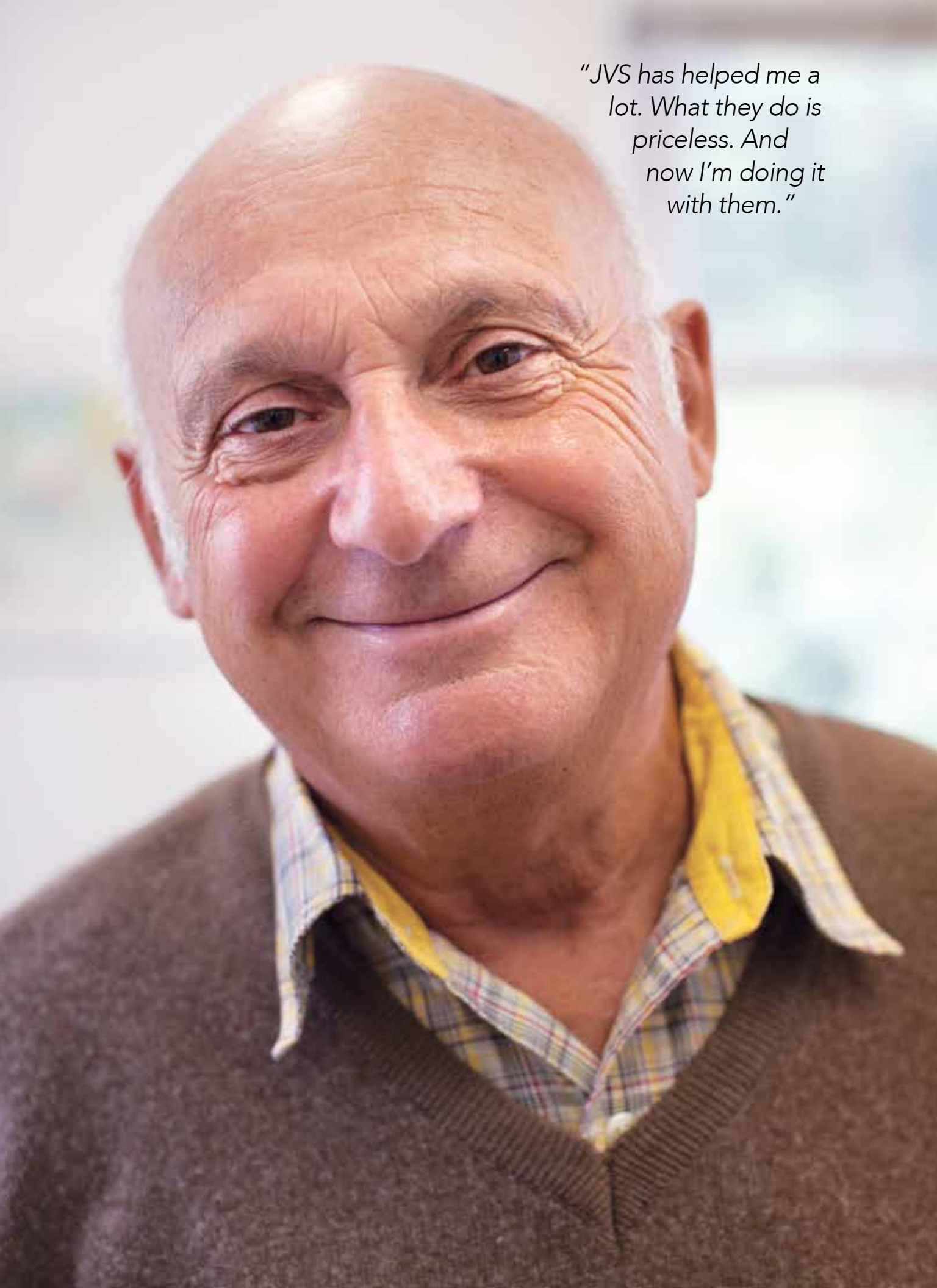
One counselor at JVS calls Career Services “a way to tune up job skills at any level.”

(photo, right) Gene Davidovich began his relationship with JVS as a client after working for several years as a resettled refugee from the former Soviet Union. Gene worked in various jobs that did not begin to meet the level of his education as a Ph.D. in economic research. For the past 20 years, Gene has served his community as a JVS counselor, career coach and interpreter of possibilities. Gene primarily works with Russian émigrés. As he says, “I know their culture, I know their language; I understand what they want; to be American—to have a job.”

(photos, below) JVS career counselors, career coaches and placement resources help more than 11,000 people annually match their skills through a network of Chicago area employers.



"JVS has helped me a lot. What they do is priceless. And now I'm doing it with them."



"I'm doing something important, and I feel better about myself."



The elderly will require frontline home health assistance in numbers that are going to directly challenge our capacity to deliver a sufficient supply of professionals to meet their needs.

The need is great – our commitment even greater.

(photo, left) Preparing the labor market for the projected need for home healthcare workers is one of the commitments JVS has made. This benefits those who need job skills and those who will require professional care. JVS not only trains and places future home healthcare workers, but is committed to ensuring their long term career success.


In Illinois, by 2030, the projected number of people age 65+ will increase by a staggering 54% adding close to an additional 500,000 people who will qualify for, and predictably require, home health assistance of one sort or another. Home health aides are projected to be one of the top ten fastest growing occupations in the state of Illinois through 2016.

During the past 26 years, JVS has trained over 2,000 home health aides in an intensive 7-week homemaker healthcare training program, making us a vital provider of healthcare support to an increasingly aging population.

JVS By The Numbers We served **11,065** clients in **2009-2010** | We placed **1,181** clients throughout the agency in employment | We served **955** persons with disabilities in employment and training programs | **1353** community residents accessed the Community Technology Centers | **334** at-risk youth increased their literacy level, were placed in employment, obtained a GED, or furthered their education | Our Employment Division provided career counseling and job placement assistance for **5,113** individuals | **367** professionals joined the Jewish Employment Network | **450** refugees and immigrants were enrolled in English as a Second Language vocational and bridge programs | **117** students received JUF/ Federation academic scholarships to continue their college or graduate studies | **4,018** professionals participated in groups or workshops to build job seeking skills | **1,359** entrepreneurs attended Duman Center business education classes | **348** entrepreneurs received individual business counseling at the Duman Center | **74** volunteers donated their talents and provided **3,141** hours of valuable service | **672** low income clients were served in the Uptown community | **463** low income Seniors improved their skills through subsidized employment and digital literacy training

Donors

JVS is grateful for the generous donations of individuals and companies raised through the Sustaining Fund, our annual *Strictly Business* luncheon, and through our foundation support, endowments and legacy commitments. These funds, generated over the past six years, have been used to supplement resources for programs and services that meet our core mission.

 *Jewish Vocational Service is a partner in serving our community, supported by the Jewish United Fund/Jewish Federation.*

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Fiscal Year Ended 6/30/10 Excluding Investment Activity
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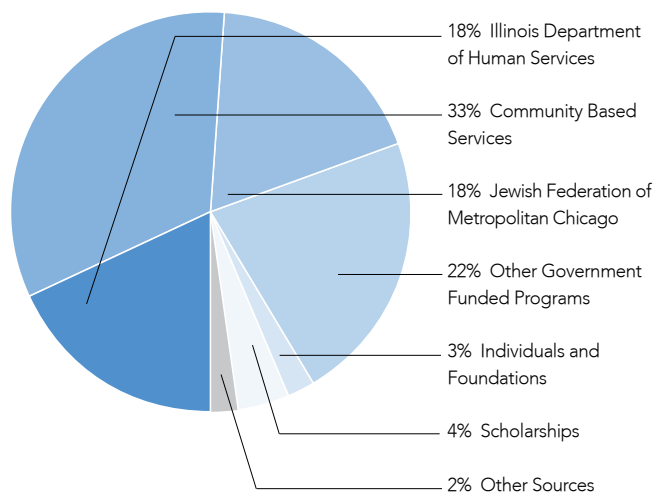
INCOME

2009-2010

Illinois Department of Human Services	\$ 2,499
Community Based Services	4,501
Jewish Federation of Metropolitan Chicago	2,497
Other Government Funded Programs	3,023
Individuals and Foundations	311
Scholarships	545
Other Sources	<u>298</u>

TOTAL INCOME

\$13,674



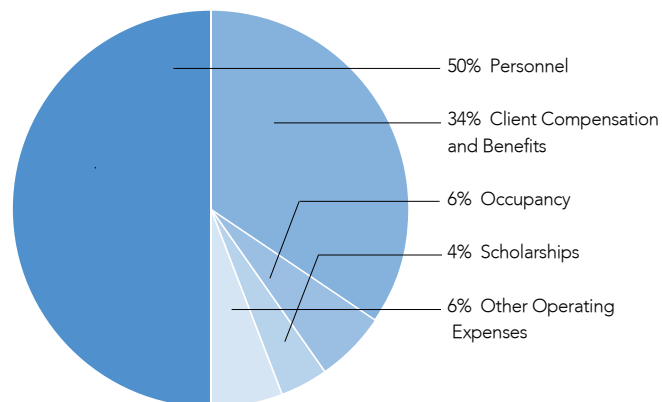
EXPENSES

2009-2010

Personnel	\$ 6,881
Client Compensation and Benefits	4,702
Occupancy	773
Scholarships	545
Other Operating Expenses	<u>773</u>

TOTAL EXPENSES

\$13,674



Preliminary and Subject to Audit

JVS Locations

Chicago Locations

Main Office

216 West Jackson Boulevard
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